Nexthink Employee Engagement

Strengthen Communication and Self-Help

Communication Barriers Keep IT Reactive

IT needs to communicate timely information, fix issues collaboratively, and understand employees' experience with technology. But waiting on tickets and relying on email keeps IT reactive, disconnected, and with a limited understanding of employee sentiment. IT needs a better way to communicate with employees.

Supercharge IT Through Engagement

Employee Engagement is a two-way communication tool that cuts through the digital noise with attention-grabbing notifications. Boost response rates by connecting directly with employees with timed and targeted pop-ups to provide critical updates, solicit feedback, or help fix the issues that matter.
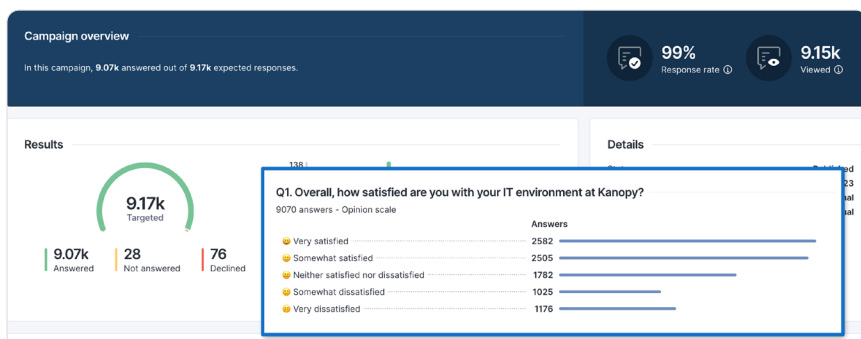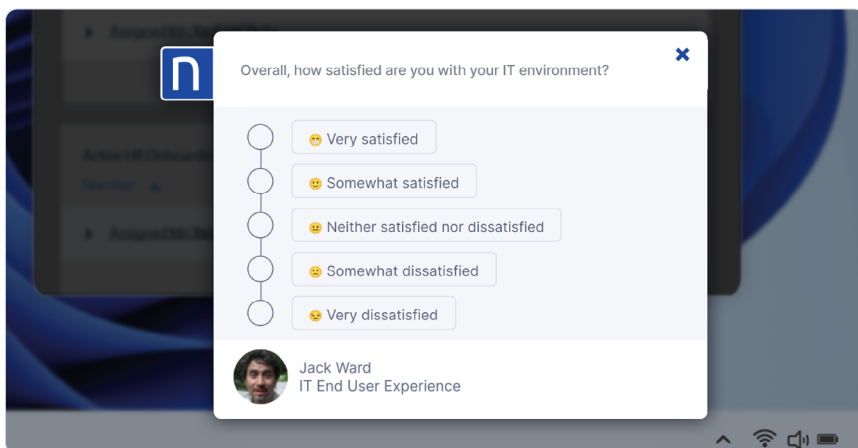
16x
higher response rate— compared to email

20k
**ticket reduction** from a single campaign

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> "For our password reset campaign, we redirected 21,430 password reset tickets to our IT self-service portal saving $150,000 in month"

Geoffrey Wright
Global Solution Owner,
GenAI and Digital Experience,
Mondelēz International

Key Benefits

- Overcome employee email fatigue with 16x higher response rates

- Get ahead of news and outages by connecting directly with employees

- Understand the impact of issues with real-time, targeted feedback collection

- Save time and money with 1-click self-help fixes without IT interaction

- Bridge the gap between sentiment and technical data for a full view of digital experience
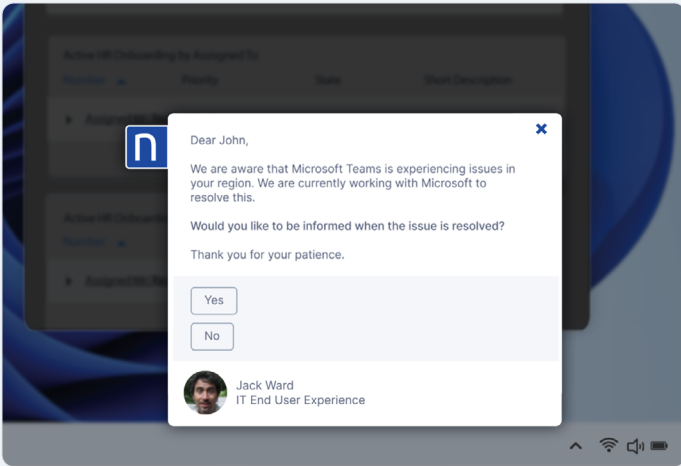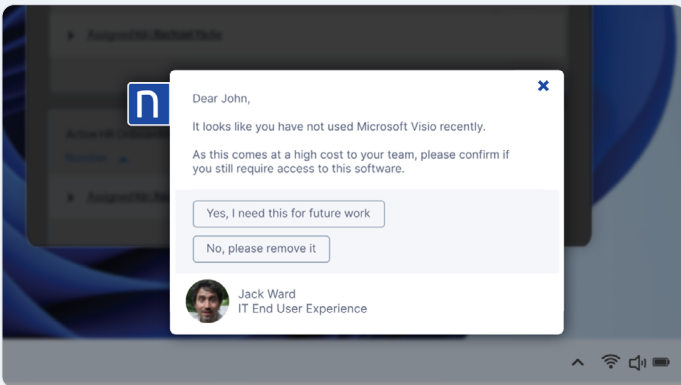
Ensure Employees Are Informed

Prevent unnecessary tickets. Rapidly notify affected employees of known incidents with targeted pop-up notifications they can't miss.
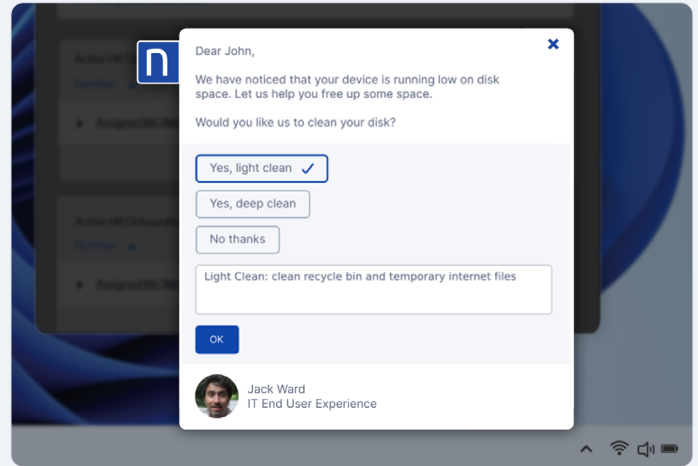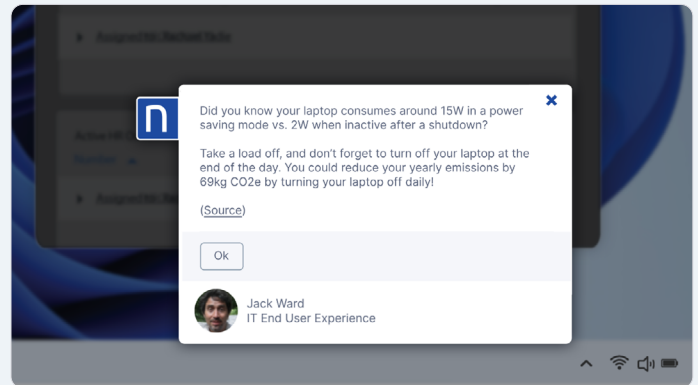

Deliver Efficient Remediations

Empower employees to resolve issues before they realize they have them with targeted 1-click fixes.

Transform with Confidence

Avoid changes that frustrate employees. Turbo charge digital transformation initiatives with real-time feedback that puts employees in control.

Drive Awareness of Company Initiatives

Proactively educate employees of digital workplace best practices, such as Sustainable IT and much more.

Learn More

Nexthink is the leader in digital employee experience management software. The company gives IT leaders unprecedented insight into employees' daily technology experiences at the device and web browser level—freeing IT to progress from reactive problem solving to proactive optimization. Nexthink enables its more than 1,000 customers to provide better digital experiences to more than 11 million employees. Dual headquartered in Lausanne, Switzerland, and Boston, Massachusetts, Nexthink has 9 offices worldwide. Learn more at **nexthink.com.**

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